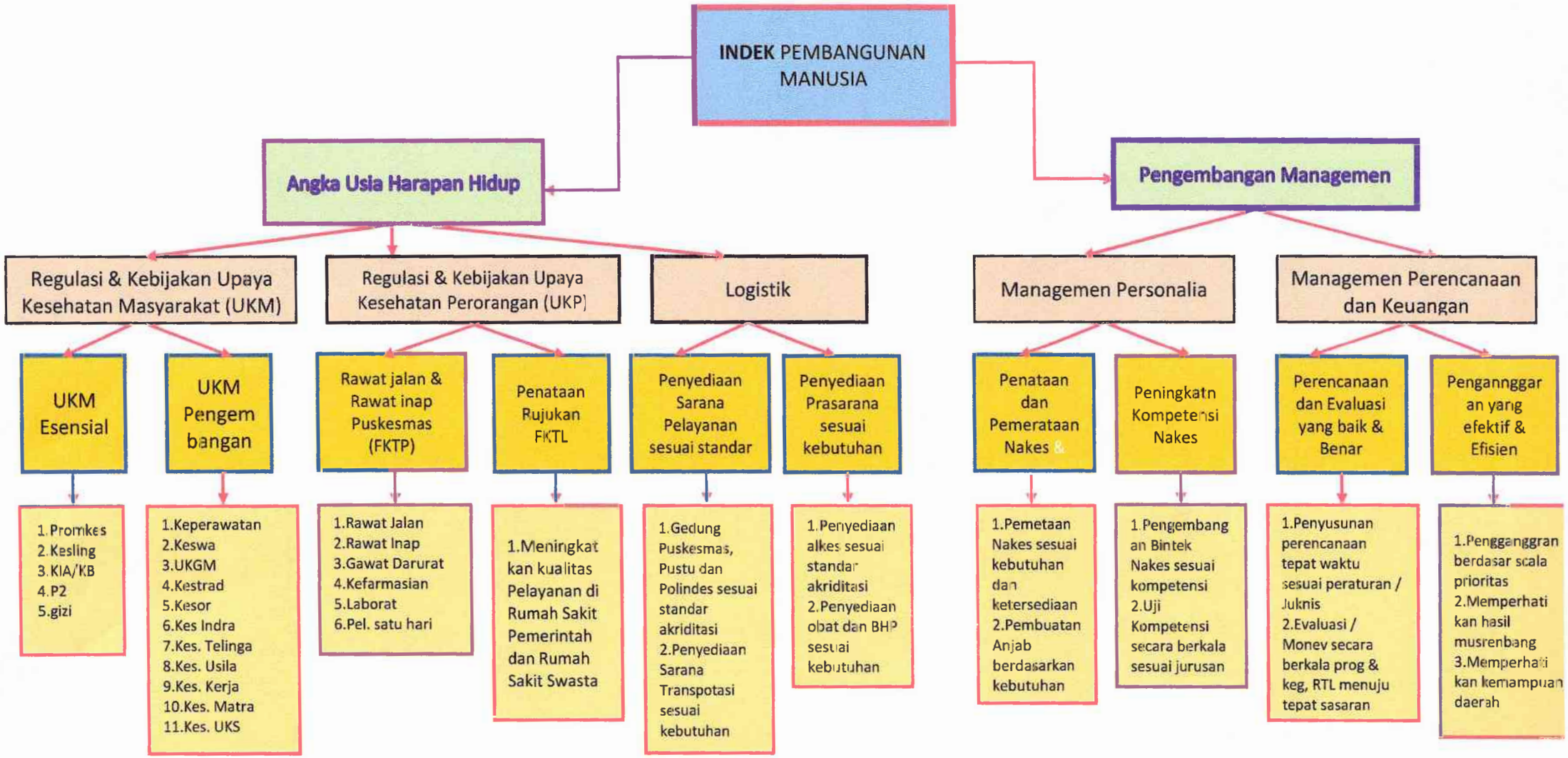PROSES BISNIS DINAS KESEHATAN KABUPATEN MALANG